

PHILOSOPHY OF CARE STATEMENT

Jesse's Voice limited provision of out-of-home care services is influenced by our philosophy, the objectives for each program and the criteria for entry into a program. Jesse's Voice limited seeks to see each individual in out-of-home care 'become who they were born to be'.

Philosophy of Care statement

We seek all staff members employed by Jesse's voice limited to share in the same philosophy. We do this by:

- Working with each staff member to formulate their own care statement in line with Jesse's Voice limited
- Reviewing our Vision and mission Statement at board level, managerial and front-line level
- Participating in internal and external quality of service systems
- Being in line with national and international standards of care
- Seeing

Jesse's Voice Limited pursues the following outcomes from our services:

- That each individual is given the opportunities to become who they were meant to be
- Receive a standard of care that ensures and promotes their safety, welfare and well-being and personhood
- Participate in decisions that have an impact on their lives according to their age and level of understanding;
- As far as possible, have their name, identity, language, cultural and religious ties preserved
- Maintain close relationships with people significant to them, including but not limited by; their parents, siblings, extended family, peers, family, friends and community, unless it is contrary to his or her best interests.

Program criteria

Initial assessment, access and referral procedures are used to determine if a particular service that we provide is the most appropriate one for individual person and their family. In addition initial assessment will assist the early identification of other supports, resources and services that person and families may require to enhance their safety, welfare and well-being and strengthen their family. The collective needs of siblings will also be considered, together with the individual needs of person when they are assessed for entry into a particular program. The criteria by which persons are assessed for entry into a Jesse's Voice program will also

reflect our reflect philosophy of care. Each program criteria articulates the program's capacity and limitations for meeting the health, education, physical, social and emotional needs of person/s entering the program.

OUR PHILOSOPHY

Our aim is to provide the highest standard and current international best practice of family-based care and specialist support services in promoting the safety, welfare and well-being of persons-in-care and their families.

We believe:

- The social, emotional and developmental needs of children and young persons are best met in a family environment.
- In respecting the values, needs, cultures, resources and strengths of persons and their families.

In providing a safe, nurturing, stable and secure family-based care environment where;

- Persons are supported to maintain relationships with people who are important to them
- The preservation of each person's name, identity, language, cultural and religious ties are promoted
- persons are supported and encouraged to express their views and participate in making decisions about their care arrangements

Temporary Family Care Program Objectives

Our family-based care program aims to:

- Provide a nurturing, alternative family environment that promotes the safety, the welfare and well-being of children and young persons while they are unable to live with their own families.
- Provide a holistic service that focuses on the individual health, educational, social and emotional needs of the person and their family, while striving to build on the family's strengths
- Foster a partnership between persons and their families and staff members to achieve the goals they have identified in their plan
- Foster the cultural identity of persons and their family by providing carers who are from a community that the child or young person and their family identify with

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Supporting all staff members in an environment where:

- Their participation in planning decisions is valued
- Their support, training and development needs are responded to
- Their efforts and accomplishments are formally recognised

Program Criteria

Jesse's Voice Limited staff members have the expertise and experience to provide best outcomes to persons and families who:

- Are of any age.
- Require short to long term alternative family placements
- May be aiming at restoration of the family unit
- Are Aboriginal or Torres Straight Islanders
- Have aggressive or assaultive or challenging behaviour/s
- Have communication deficiencies
- Who have dual-diagnosis
- Have Autism Spectrum Disorder, Mental Illness, Acquired Brain Injury, Down Syndrome
- Have feeding, communication, hearing, sight or sensory deficiencies